



COVID-19 Registration Credit Procedure

There are three different ways that a player may obtain the credit if the player is among those who registered with CSAN in the time frame preceding the COVID-19 pandemic that was chosen by their league:

1. Via Promo Code and Online Player Registration

- Promo Code must be requested by email at office@csan.net.
- Please have the player's name and date of birth ready.
- Promo codes are assigned to individual players and cannot be combined.
- Such promo codes expire within 24 hours of their issuance.

2. By mail or in person with properly completed paper registration form.

By Mail:

- Must provide completed player registration along with payment (money order or check made to CSAN) for the balance after the credit.
- For a player pass to be potentially available by a Saturday, the deadline to receive mailed registrations at the CSAN office is the Tuesday before.
- The player pass will be mailed to the team manager's address as provided on the form unless instructed to hold for pick up at the CSAN office.

In Person:

- Registrations can be dropped off at our office on Monday/Tuesday in an envelope with payment. Please let us know if you want it mailed or will pick it up on Friday 9:00 AM-5:30 PM or on Saturday 8-12 AM.

3. Emailed image of player registration form:

- Registrations can be emailed to office@csan.net.
- You will get a confirmation and will be requested to call the office @ 415-467-1881 to provide payment.
- Please instructions regarding how you would like to receive your player pass by mail or pick it up in person.

Please note:

1. The player credit is specific to the qualifying player and isn't transferable.
2. If unused, a player credit expires 2 years from the date that the League resumes playing after the pandemic.

3. Player credits are not refundable (no cash will be issued to the player/team manager for the registration).
4. Player credits can only be used for the primary team registration - they cannot be used for secondary team registration. (One-time use)
5. Any registration received past the deadline for mailing (Tuesday) will be held in our office for pick up, unless other instructions are provided to the office staff.
6. If you intend to pick up your player passes from the CSAN office on a Friday afternoon or Saturday morning, the registrations form or digital input must be in the office by Wednesday at the latest to be processed and ready for pick up on Friday or Saturday.

If you have any questions please contact:

Email: office@csan.net

Phone: 415-467-1881